

OPERATION MANAGER

Full-Time | Kolkata

Qualification

- Bachelor's degree in Business Administration, Hotel Management, Hospitality, Retail Management, or a related field preferred.
- Diploma holders with strong relevant experience may also apply.
- Basic knowledge of POS systems, stock management, and outlet operations is preferred.

Experience

- Minimum 7–10 years of experience in retail, sweets, bakery, restaurant, or F&B; operations.
- At least 4–6 years in a managerial or supervisory role.
- Experience in managing multiple outlets or food retail operations is preferred.
- Strong ability to handle staff coordination, customer complaints, sales monitoring, and outlet performance.
- Knowledge of inventory control, dispatch coordination, daily reporting, and operational planning is required.

APPLY NOW

Mishtanna

A Unit of Bengal Sweets & Bakers Private Limited